

# **Prayer Overview**



# **Prayer Requests**

### **Overview**

Rock's Prayer Request features provide a full suite of tools to help you manage and grow your organization's prayer ministry. These tools let individuals submit requests that can be prayed for by your prayer team or other members of the community, all from within Rock.

# **Prayer Request Entries**

Prayer request features ship with Rock and are ready for use out-of-the-box. By default, prayers can be requested by any member of the public by navigating to 'Connect > Prayer' on your external site.

Prayer							
Home / Connect / Player							
Prayer Team	"for my house will be called a house of prayer for all nations." — Isalah 56.7						
Children	We Believe in the Power of Prayer						
Students	The Prayer Ministry is made up of two areas - the Prayer Team who rely on the power of praying for others and the Prayer Partners						
Adults	will pray with individuals after each of the weekend services. Both teams consist of people who have a passion for prayer and pray diligently, specifically for the needs within and outside the church, locally and globally.						
Prayer	Need Prayer?						
Missions	Let us pray for you. Just fill out this form and let us know your needs.						
Serve	First Name • Alisha						
Small Groups	Last Name *						
Contact Us	Admin						
Subscribe	Email						
Family Pre-Registration	admin@organization.com						
, anny , to registration	Mobile Phone						
	Campus •						
	Main Campus						
	Request <sup>®</sup>						
	Please pray that (up to 250 characters)						
	Save Request						

(Note: This screenshot shows the prayer entry block on the unstyled Stark theme that ships with Rock.)

# **Entry Configuration Options**

The screenshot above shows some of the basic features available. At a minimum, the person only needs to enter their first and last name, the campus (if applicable) and their request. If the person is logged in these fields will auto-fill.

The block settings can be updated to tailor prayer request entries to your ministry's needs. There are too many options to cover here, but the full list can be found in our <u>Raising Up</u> <u>With Prayer</u> guide. Below are a few we wanted to highlight.

#### **Category Selection**

Prayer Requests can be grouped into categories. This helps keep them organized and easier for your prayer team to manage. Rock ships with a set of values that should cover most types of prayer requests, but you can add or remove categories from 'Admin Tools > General Settings > Prayer Categories'.

Category Selection	
Category Selection 🕕	
	,
Default Category 🟮	
🖿 General	,

#### **Enable Auto Approve**

Because prayer requests can be submitted by any member of the general public, they may not always contain appropriate content. If this setting is disabled, then new requests will need to be reviewed and approved by an administrator before becoming visible to the prayer team.

#### **Enable Urgent Flag**

The person entering the request can mark the request as urgent if this is enabled. Urgent requests can be prioritized by your prayer team and may help draw attention to time-sensitive issues.

#### **Enable Public Display Flag**

Enabling this lets the requestor indicate whether the prayer is allowed to be viewed on your public site. There's also a 'Default to Public' setting that you can use to set this flag automatically.

Enable Public Display Flag 📵
No
Default To Public 🚺
No

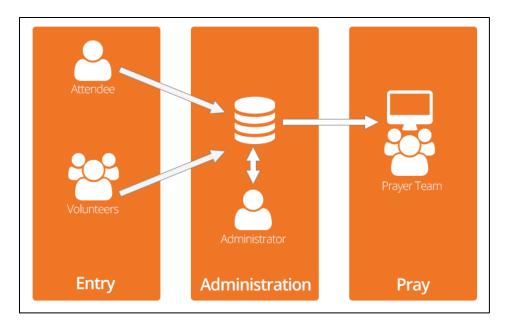
While publishing prayer requests publicly is possible, you may want to have an approval process in place to ensure inappropriate content is not posted.

#### Workflow

Adding workflows brings the full power of Rock to your prayer request process. From triggering communications to updating person data, you can maximize the value of the request beyond the prayer itself.

# **Prayer Ministry**

Rock makes it easy for your prayer ministry to track and manage prayer requests in an organized way. At a minimum, all you'll need are serving roles for a **prayer administrator** and a **prayer team**.

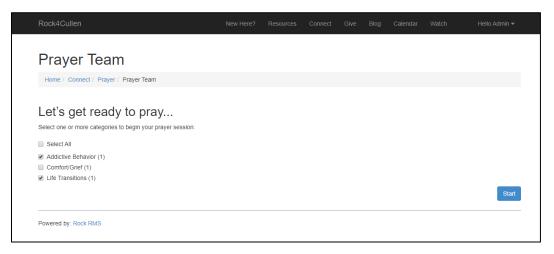


A **prayer administrator** is primarily responsible for reviewing flagged requests and approving new requests (if the auto-approve feature is not enabled).

The **prayer team** prays for the requests and can add their notes and prayers to the request. The prayer team can also flag inappropriate requests if needed.

#### **Prayer Sessions**

Rock ships with a page for the prayer team to access and act on requests from the external website. By navigating to 'Connect > Prayer > Prayer Team' the team member can begin a prayer session by selecting one, several or all categories.



After clicking Start, the prayer team member is presented with each prayer request and the opportunity to write a note. Simple "Back" and "Next" buttons allow for easy navigation between requests.

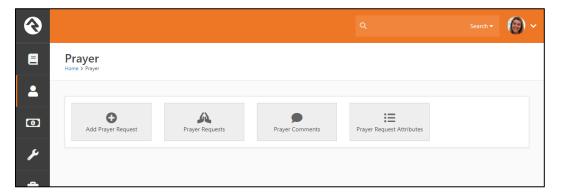
Home / Connect / Prayer / Prayer Team	
	E
Marsha Clarksdale	2 feam proyers Addictive Behavio
< Back	Next >
Prayer Request Please pray that my friend will accept the help he needs.	Date Entered: 3/26/202
End Session	
Comments	
Write a note	
	Cancel Save Note

There are many settings on the Prayer Session block that let you customize what your team can see and do. Be sure to check out the <u>Raising Up With Prayer</u> guide to get familiarized with all your options.

#### **Prayer Administrators**

All administration work is done under 'People > Prayer' from your internal site. Here, you can add a new prayer request, view current requests or view all the comments in the system.

Administrators can also assign attributes to prayer requests, letting you customize the information gathered from requestors.



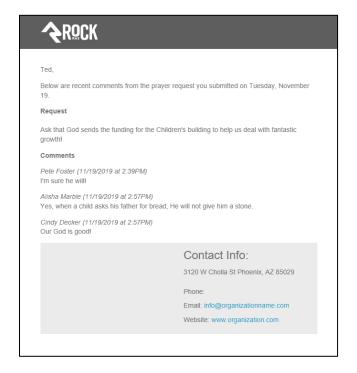
Administrators can view a list of prayer requests, with filter options available to easily identify what needs attention.

Prayer Ro	equests ayer Requests						
Prayer F	Requests						
Filter Options	~						¢
Name	Campus	Category	Entered	Request	Flag Count	Approv	/ed?
Ted Decker	Main Campus	Addictive Behavior	3/14/2020	Please pray for my friend who is having a tough time quitting.		No Yes	[
Alisha Marble	Active Campus	General	2/26/2020	My sister is in the hospital and could use some prayers.		No Yes	[
50 500 5,	.000 2 requests						¢

As pictured above, approvals can be granted directly from the list, so the administrator doesn't have to open each request individually.

# **Sending Prayer Request Comments**

As the prayer team comments on requests, you can enable a job to send those comments back to the originator. This is a simple, effective way to connect with the requestor and show your support.



The job to do this is included in your Rock installation but will need to be configured before it can be used. Instructions for setting it up can be found in the <u>Raising Up With Prayer</u> guide.

# **Extending Rocks Tools**

The power of Rock is its extensibility. The Rock Shop contains plugins that can help extend Rock's core features even further. Below is a plugin that will send lists of prayers to various groups of people.



#### **Prayer Digest**

The prayer digest plugin allows you to receive a scheduled email of new requests. While you'll often limit this email to approved messages, you can also configure a job to send you new 'Pending' emails throughout the day to help you keep on top of requests that need approval.

## **Go Deeper**

#### **Raising Up with Prayer Guide**

We've only just touched on the power that these tools can deliver your organization. We have a full manual on-line that can help you dig deeper. https://community.rockrms.com/ documentation

